



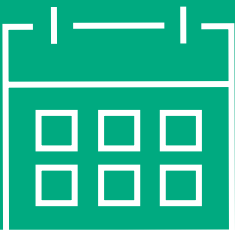
# What can I do if the Claims Administrator assessed my claim at a lower level?

## Step 1



To challenge a lower level assessment decision, you must submit a “*Reconsideration*” *Decision Form* to the Claims Administrator.

## Step 2



You have 120 days from the date you receive the Claims Administrator’s notice regarding the level assessment to request reconsideration of the decision.

## Step 3



Where applicable, you also have the opportunity to provide supporting information/documentation in relation to your level reconsideration request.

## Step 4



If following the reconsideration by the Claims Administrator, you are still unsatisfied with the level assessment, you can request that your claim be reviewed by the Independent Assessor.

**If you are considering requesting a reconsideration, please call Class Counsel for assistance at 1 (844) 539-3815.**